

## Sevenoaks District Housing Strategy 2022-2027 Action Plan

Year 1

## Key:

Year 1 = 7/2022 to 6/2023

Year 2 = 7/2023 to 6/2024

Year 3 = 7/2024 to 6/2025

Year 4 = 7/2025 to 6/2026

Year 5 = 7/2026 to 6/2027

Theme 1: Developing the Sevenoaks District's housing offer: building new affordable homes

	Priority	Action	When	How Measured	Achieved/Comments
1.1	Ensure that the emerging Local Plan contains policies that optimise the	<ul> <li>Ensure any additional S157 rural designations are implemented under existing Core Strategy</li> </ul>	• Year 1 – 12/2022	Implementation of designations approved by Cabinet and update made to AH SPD 2011	Cabinet approved implementation of new Policy 2/2023.
	delivery of a range of affordable homes through the planning system	policy SP3 and included in the new Local Plan  Local Plan policies drafted	• Year 1 – 11/2022	Included in Regulation 18 consultation	Informal Local Plan Regulation 18 consultation undertaken 11/2022 Second Regulation 18 consultation due 11/2023.
				Local Plan adopted by Full Council (following examination)	Latest date for submission of Local Plan for examination is 8/2025.
1.2	Explore the scope for a managed increase in Quercus	Review the QH Business     Plan on an annual basis	Annually	<ul> <li>Revised Business Plan adopted by QH Guarantor Board</li> </ul>	Business Plan to Board on 1/2023.
	Housing's (QH) delivery outputs	Seek Council approval to enable QH to undertake prudential borrowing via the Council to develop a long term pipeline of delivery projects	• Year 1	Council decision approves borrowing facility	Up to £15m prudential borrowing approved by Council approved in the next 10 years. Secured funding of £2.8m from the Local Authority Housing Fund for 2022/23.
		Develop a Business Case for QH to apply for Registered Provider status with the Regulator for Social Housing and Homes England Investment Partner	• Year 1 and 2	Appraisal report completed and presented to QH     Guarantor Board for consideration	Quercus Housing Guarantor Board 1/23 on reviewing risk assessment decided not to pursue RP or Homes England Investment Partner status at this time.
		status		If approved, applications submitted	Not applicable

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1.3	Consider the full range of options for additional modest-scale housing activity – 'massive small'	<ul> <li>Review Council owned sites and disposals suitable for affordable housing</li> <li>Complete disposal of 2 sites to English Rural Housing Association (ERHA) for the development of local needs housing</li> </ul>	Ongoing     Year 1	<ul> <li>Affordable housing delivered and acquired on Council led sites in the district by the Council and Quercus Housing</li> <li>Sites approved for disposal by Cabinet and, subject to planning and legal, sites disposed to ERHA</li> </ul>	Since 2019, Quercus Housing has acquired 41 units for affordable housing 17 units were purchased from a Council led development at 27 29 High Street (Swanley) in 7/2023 The company is progressing the acquisition, subject to due diligence, of x1 unit in New Ash Green and x 8 units at Stangrove, the latter being a Council led development Quercus Housing is reviewing other Council led developments in the pipeline, subject to funding. Cabinet approved disposal of Sealcroft Cottages site but delayed due to neighbour encroachment Clarks Lane, Halstead disposal report to

1.4	Consider a range of options to acquire and deliver affordable and specialist homes in in the district	Develop a Business Case and financial/governance model for the Council to be set up as a Registered Provider and Homes England Investment Partner, to purchase, and where appropriate, undertake repairs, to provide specialist accommodation eg older persons'/disabled persons' housing, family sized homes and to deliver small S106 sites which, due to their size, are not of interest to other Registered Provider partners	• Year 1 and 2	Business Case and financial model completed and submitted for consideration and approval	A draft report has been submitted for review at officer level, however additional work is being undertaken to review the business model, notably in terms of how it would be core funded, as Homes England funding would only provide a small percentage of funding.
1.5	Continue to develop relationships and encourage strategic development partnerships with Registered Providers	Eligibility criteria     established to facilitate     working with additional     RP's, including those     seeking partnership     status	• Year 1 and 2	<ul> <li>Eligibility criteria approved by Cabinet</li> <li>Additional RP partners secured</li> </ul>	Cabinet approved criteria 9/2023. Town and County and Hyde have achieved partnership status.
	(RPs)	Bi-annual RP Forums     held to share new ideas     and best practice	Year 1	RP Forums held	Forum held 1/23 Next Forum booked for 11/23 to tie in with Second Local Plan Regulation 18 consultation and draft Design Code.
1.6	Continue to work with the Rural Housing Enabler (Rural Kent), Parish Councils and community groups to undertake a programme of local	Assistance provided to facilitate delivery of new local needs housing	Ongoing	At least 30 new local needs homes delivered during the Strategy period, subject to planning approval	Permissions granted for Halstead and Chiddingstone, to deliver 18 new local needs homes during the Strategy period 1 further application for 10 homes in West

	housing needs surveys across the district and to facilitate the delivery of new rural exceptions housing where needs are identified				Kingsdown being assessed, issue of KCC education contributions impacting on viability Sealcroft Cottages and Clarks Lane, could deliver up to 4 new homes during Strategy period 32 homes in total RACE a new delivery vehicle for Rural Housing set up on 6/2023 following demise of ACRK.
1.7	Continue to work with the NHS and Kent County Council to understand the current and future housing needs of older people and other vulnerable groups that require housing with care, including a range of specialist housing types	<ul> <li>Adopt a process to ensure previously adapted social housing (Disabled Facilities Grants (DFG)) deemed fit for purpose, are allocated to those on the Housing Register who require adapted housing</li> <li>Encourage specialist RP partners to work with the Council to deliver a range of new affordable housing</li> </ul>	<ul> <li>Year 1 onwards</li> <li>Year 1 onwards</li> </ul>	<ul> <li>Process adopted</li> <li>Increase in specialist RP partners delivering homes in the district</li> </ul>	Work underway with WKHA as part of their review of supported housing Emerald schemes A Changing Spaces Officer role has been recruited and will take forward this engaging with RP partners RP's Forum in 1/23 suggested referencing the Habinteg Standard for wheelchair housing within the template S106.
1.9	Seek to enable more housing, including affordable housing, through the diversification of provision, ie self and custom build housing, community	Community Housing     Fund monies used to     fund expert services at     the Kent Community     Housing Hub (KCHH) for     a 2 year period, to     facilitate their leading on     community led housing     and cohousing activity	Year 1 to     Year 3	Service level agreement in place for 2 year period	Community Housing Fund used to part fund RACE service.

	led housing, and cohousing schemes	Work with KCHH to draw up a project plan for an older persons' cohousing scheme, as per needs identified in a local housing needs survey	• Year 1 and 2	Project plan drawn up	RACE to action Preliminary meeting 7/2023. Brief to be discussed at SMT.
		Continue to operate the Council's self-build register to monitor demand, and meet demand through the granting of planning permission for suitable plots	Ongoing	Annual monitoring of self- build plots	Continue to host a Self and Custom Build Register via Citizenspace consultation portal Granting period for Base Period 5 will close 10/2023, at which point an update to data on the granting of permissions to meet identified demand will be available.
1.11	Consider adopting a local definition of affordability, based on local incomes and prices, to ensure no one in affordable housing pays more than 35% of their income towards housing costs unless the household voluntarily chooses to do so	Include proposal in Local Plan Reg 18 consultation and, subject to support, include Local Plan and the AH SPD	Ongoing up to Year 3 - 12/2024	Policy included in Local Plan Regulation 18 consultation Subject to support and outcome of examination, policy included in the Local Plan and AH SPD	Definition included in emerging Local Plan Regulation 18 informal consultation document in 11/2023.
1.12	Ensure S106 affordable housing contributions are spent in a timely manner to provide more affordable homes	Projects identified and Chief Officer (People and Places) and Portfolio Holder approval sought within 12 months of receipt of the required level of \$106 funding	Ongoing	Affordable housing enabled/homes delivered	Approximately £34,000 S106 funds remain uncommitted (9/2023).

Theme 2: Promoting quality and optimising range and suitability of new and existing homes

	Priority	Action	When	How Measured	Achieved/Comments
2.1	Engage with Registered Provider partners to encourage the inclusion of age appropriate homes within their	Support RP partners by helping with site identification, planning process advice and funding of schemes	Ongoing	Age appropriate housing developments submitted for planning	Attempting to identify a new RP partner to take on permitted extra care scheme at The Dynes which is now under new ownership.
	development programme	Work with RP partners to deliver age appropriate housing, which conforms to Housing our Ageing Population Panel for Innovation (HAPPI) standards wherever practicable	Ongoing	Age appropriate homes delivered	Sealcroft Cottages and Clarks Lane approved for disposal, seek HAPPI standards on any new bungalows developed.
2.2	Include provisions in the emerging Local Plan to deliver accessible and wheelchair adapted housing	Policies included in new Local Plan to ensure new homes meet the needs of older and disabled households	• Year 1 - 12/2022	Policies included in Local Plan Regulation 18 consultation and onwards	Policy for wheelchair user housing (M43b) included in Local Plan Regulation 18 consultation document scheduled for consultation 11/2023.
2.3	Consider the inclusion of a specific Older Persons' Housing Policy within the emerging Local Plan	Reg 18 consultation version of Local Plan to include a specific Older Persons' Housing Policy	• Year 1 - 12/2022	Local Plan Reg 18     consultation undertaken	Policy included in initial Local Plan Regulation 18 consultation document and in the Second Regulation 18 consultation, scheduled for 11/2023.
2.4	Work with the NHS and Kent County Council (KCC) to understand the local	Seek to update the needs data contained in the KCC Adult Social Care Accommodation Strategy -	Year 1 and 2	Current and projected needs data agreed	

District Profile May 2014, and for this to be reflected in emerging Local Plan policy			
Allocation Scheme adopted, implemented, and publicised to older under-occupying social housing tenants	11/2002 onwards	ensuing Housing Register applications fast-tracked	Changing Spaces Scheme approved, and officer appointed.
Implement Action 2.9 -     Seek to introduce an     enhanced rightsizing     incentive scheme for     social housing tenants	• Year 1 - 2/2023	Scheme approved by Cabinet	Changing Spaces Scheme approved by Cabinet 12/2022.
Implement Action 1.9 -     Work with KCHH to draw     up a Project Plan for an     older persons' cohousing     scheme, as per needs     identified in a local     housing needs survey	• Year 1 and 2	Project Plan drawn up	RACE to action Preliminary meeting 7/2023. Brief to be discussed at SMT.
Implement Action 2.10 -     Use Better Care Fund     monies (BCF) to fund a     dedicated hand-holding     officer to deal with     various challenges facing     vulnerable residents and     those facing fuel poverty,     in the private sector, eg     tackle poor housing     conditions, promote     energy efficiency/energy	• Year 1 - 4/2023	Officer funded through BCF in post	Guidance on downsizing opportunities will be driven by the Changing Spaces Officer (fixed term - DIYSO funded) and the Senior Private Sector Housing (PSH) Officer who will lead on housing assistance, energy efficiency (including fuel poverty)
	<ul> <li>and for this to be reflected in emerging Local Plan policy</li> <li>New Housing Register Allocation Scheme adopted, implemented, and publicised to older under-occupying social housing tenants</li> <li>Implement Action 2.9 - Seek to introduce an enhanced rightsizing incentive scheme for social housing tenants</li> <li>Implement Action 1.9 - Work with KCHH to draw up a Project Plan for an older persons' cohousing scheme, as per needs identified in a local housing needs survey</li> <li>Implement Action 2.10 - Use Better Care Fund monies (BCF) to fund a dedicated hand-holding officer to deal with various challenges facing vulnerable residents and those facing fuel poverty, in the private sector, eg tackle poor housing conditions, promote</li> </ul>	<ul> <li>New Housing Register         Allocation Scheme         adopted, implemented,         and publicised to older         under-occupying social         housing tenants</li> <li>Implement Action 2.9 -         Seek to introduce an         enhanced rightsizing         incentive scheme for         social housing tenants</li> <li>Implement Action 1.9 -         Work with KCHH to draw         up a Project Plan for an         older persons' cohousing         scheme, as per needs         identified in a local         housing needs survey</li> <li>Implement Action 2.10 -         Use Better Care Fund         monies (BCF) to fund a         dedicated hand-holding         officer to deal with         various challenges facing         vulnerable residents and         those facing fuel poverty,         in the private sector, eg         tackle poor housing         conditions, promote         energy efficiency/energy</li> </ul>	and for this to be reflected in emerging Local Plan policy  • New Housing Register Allocation Scheme adopted, implemented, and publicised to older under-occupying social housing tenants • Implement Action 2.9 - Seek to introduce an enhanced rightsizing incentive scheme for social housing tenants • Implement Action 1.9 - Work with KCHH to draw up a Project Plan for an older persons' cohousing scheme, as per needs identified in a local housing needs survey • Implement Action 2.10 - Use Better Care Fund monies (BCF) to fund a dedicated hand-holding officer to deal with various challenges facing vulnerable residents and those facing fuel poverty, in the private sector, eg tackle poor housing conditions, promote energy efficiency/energy

		on rightsizing opportunities			
2.6	Within the existing RP stock, seek to refurbish, extend, or repurpose existing dwellings to make better use of them	Work with WKHA and other RP partners to facilitate the best use of the existing stock, including the remodelling of social housing schemes that are no longer fit for purpose	Ongoing	Planning applications submitted for remodelling of stock	Engaging with WKHA regarding remodelling of Heath Close to deliver new shared ownership and affordable rented housing.
		Engage with Homes     England to secure     available grant funding to     assist with remodelling	Ongoing	Grant secured	Homes England have announced new funding for regeneration projects.
		Review the methods used by RP partners to advertise vacant older persons' social housing and its condition at point of advertisement	Ongoing	Methods reviewed and agreed changes implemented by RP partners	Changing Spaces Officer to review.
2.7	Where scheme viability permits, seek to showcase exemplar building standards in new homes built or acquired by the Council/Quercus Housing, in advance of Local Plan policy	Subject to all necessary approvals, take forward pilots to showcase all deliverable exemplar standards, eg HAPPI, Passivhaus	Ongoing	Pilots delivered	
2.8	Review the Sevenoaks District Housing Register Allocation Scheme to	Sevenoaks District     Housing Register     Allocation Scheme     2022/2027 implemented	• Year 1 – 11/2022	Scheme implemented and Housing Register refreshed in accordance with new Scheme	Allocations Scheme implemented 11/2022.
	support better matching of homes, including right-sizing, to needs to improve residents' lives	As part of the annual review of the Allocation Scheme, consider whether adopted policy (for prioritising housing	Annually, each July	Scheme refined as required within permitted parameters	Allocations Scheme to be reviewed with a report presented to Housing and Health

		need and the letting of homes) makes the best use of available social housing  Traft bespoke Hever Road Traveller site Allocations Policy	•	Year 1 - 2/2023	•	Policy approved by Full Council	Advisory Committee once completed.  Policy approved by Cabinet 7/2023 and implemented.
2.9	Seek to introduce an enhanced rightsizing incentive scheme for social housing tenants	Subject to agreement with partner RP's and approval of the use of \$106 affordable housing commuted sum funding, a rightsizing incentive scheme (including an officer to coordinate the scheme), developed and submitted for approval	•	Year 1 - 2/2023	•	Scheme approved by Cabinet	Changing Spaces Scheme approved by Cabinet 12/2022 Changing Spaces Officer (fixed term - DIYSO funded) recruited to deliver the Scheme.
		Subject to approval, promote scheme to those under-occupying, ensuring 100% of freed up homes are used to address the needs of the Housing Register	•	From time officer in post	•	Promotional material in circulation 100% nominations evidenced	Changing Spaces Officer recruited, and Scheme will go live from 11/2023.
2.10	Continue to maximise the use of BCF funding to provide adaptations for older people and people with disabilities	Use BCF to fund a dedicated hand-holding officer to deal with various challenges facing vulnerable residents and those facing fuel poverty, in the private sector, eg tackle poor housing conditions, promote energy efficiency/energy savings, hoarding and give guidance on rightsizing opportunities	•	Year 1 - 4/2023	•	Officer in post	Changing Spaces Scheme approved by Cabinet 12/2022 Changing Spaces Officer (fixed term - DIYSO funded) recruited Guidance on downsizing opportunities will be driven by the Changing Spaces Officer. Senior PSH Officer will lead on housing assistance, energy

					efficiency (including fuel poverty) and empty homes.
2.11	Support owners of empty homes through the Council's membership of Kent No Use Empty, to create a downward trend in the number of long term empty homes	Appointment of a dedicated Empty Homes Officer for a fixed term 2 year period	Year 1	Empty Homes Officer in post	SMT 12/2022 approved creation of 22 month fixed term post of Senior Private Sector Housing Officer, with responsibility for empty homes and energy efficiency Officer in post from 8/2023.
		Development of a new     Empty Homes Action Plan     subject to the recruitment     to the post	• Year 1	Empty Homes Action     Plan approved	Empty Homes Strategy and Action Plan approved by Cabinet 12/2022.
		On a case by case basis, investigate the use of Compulsory Purchase Order (CPO) powers or Management Orders, where necessary	Ongoing	Case evidenced and CPO or Management Orders and funding approved by Cabinet	Senior Private Sector Housing Officer will prioritise empty homes that are having a detrimental effect to the neighbourhood and consider enforcement options on a case by case basis.

Theme 3: Reducing homelessness and improving routes into permanent accommodation

	Priority	Action	When	How Measured	Achieved/Comments
3.1	Create a coalition of temporary and move-on accommodation landlords to provide sustainable, reliable, cost-effective temporary accommodation	Work with Kent     Housing Group to     ascertain emergency     accommodation     charges from private     providers across the     county and seek     consistency	• Year 1 and 2	Consistency of charging for temporary accommodation across Kent	Temporary Accommodation Charging Schedule incorporated in the Annual Corporate review of Fees and Charges.
		Review all emergency accommodation providers used by the Council and develop a preferred provider list	• Year 1 and 2	List of preferred providers in place based on suitability/ affordability	Temporary Accommodation Review underway.
3.2	Provide regular landlord forums to ensure relationships with local private landlords are strengthened and to	Provide regular     Landlord Forum     events for private     sector landlords	Bi-annually	Events held	Landlords Forum held in 6/2023 with the launch of the Sevenoaks Landlords Hub.
	maximise the potential for the placement of homeless households into long-term housing solutions	Develop support pages for landlords on our website, to increase landlord engagement and to highlight any new incentives available	Year 1 and ongoing	Website updated and reviewed every 6 months	Website under review following change in name of the landlords incentive offers to Sevenoaks Landlords Hub and launch of scheme.
		<ul> <li>Investigate the provision of web alerts so that landlords are notified of updates</li> </ul>	Year 1	If feasible, web alerts implemented to subscribing landlords	E-newsletter being developed to send to landlords bi-annually.
3.3	Increase the engagement with Private Landlords	Develop a     Communications	• Year 1 and 2	Communications Plan in place	Communications Plan under review following

	through a Help to Let Plus service	<ul> <li>campaign to promote the scheme</li> <li>Host Landlord information events (in person and online) to promote the scheme</li> <li>Develop and promote Case Studies of landlords signed up to the scheme</li> </ul>	<ul><li>Ongoing</li><li>Ongoing</li></ul>	<ul> <li>Number of landlords signed up to the Scheme</li> <li>Number of properties available under the scheme</li> <li>Number of tenancies sustained after 12 months</li> </ul>	change in name of the landlords incentive offers to Sevenoaks Landlords Hub and launch of scheme.  10 new landlords have signed up to the scheme in the last 12 months.  17 new properties available under the scheme in the past twelve months.  20 out of 27 tenancies sustained after 12 months.
3.4	Identify and pursue the lease or purchase of suitable quality units of temporary accommodation in the District	Work with partners and colleagues to develop business cases for the purchase or lease existing properties including empty properties or homes on new build schemes	Ongoing	Increased provision of temporary accommodation units within the District	Stay Green House leased from HfT for 3 years to provide 6 units of move on accommodation for young mothers.
3.5	Optimise revenue available to create new services by monitoring funding opportunities and bidding for funding where this could fill gaps in service provision	Review funding opportunities relating to the service area and customer needs, submitting bids as appropriate	Ongoing	Funding opportunities maximised	DIYSO refunds approved to direct fund a fixed term Changing Spaces Officer.
3.6	Data technology updated to improve the early intervention and prevention of	Partner with KCC as part of the Xantura     One View pilot	• Year 1 and 2	Number of households where homelessness is prevented before 56 days	83 households were prevented from becoming homeless between 7/2022 and 7/2023.

	homelessness and clearly demonstrate outcomes				Xantura Project on hold.
3.7	Through the Council's HERO team, make use of available funding to identify those likely to be affected by the rising cost of living, offering proactive advice and support	Allocation of Household Support Fund and other Government grants	Year 1	Funding stream launched and allocated	Energy Efficiency Project, awarded £6k, 1/2023 to 3/2023 assisted 24 households with a number of energy efficiency measures from the provision of radiator valves to door and window draught proofing.
		Host community roadshow events at community venues, including GP practices, to provide advice and signpost to help and support	• Annually	<ul> <li>Regular roadshows held in Swanley and Edenbridge</li> <li>Housing and HERO data used to target resources to locations of known housing need in order to upstream homelessness</li> <li>Regular liaison with all relevant stakeholders from across the District</li> </ul>	Drop in sessions held at 11 locations across the District. Dedicated single point of contact provided by HERO service for Care Leavers.  Homelessness and Rough Sleeper Strategy Forum held quarterly with all stakeholders.
		Ensure the Council's website is updated in light of new legislation/available funding, etc	Bi- annually	Website updated	Website updated.
		Regular updates in In Shape magazine	Bi- annually	Updates given in 2 - In     Shape editions per year	
		Service Level     Agreement (SLA)     with Citizens Advice     to provide support     and advice,	Bi- annually	SLA agreed	SLA reviewed and agreed.

		including housing, benefits, and debt			
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3.8	Enhance our joint working with our RPs and other partners, so that they support the Council to deliver additional units of temporary	Implement Action 1.5     - Bi-annual RP     Forums held to share     new ideas and best     practice	Bi-     annually	RP Forums held and temporary accommodation needs highlighted	Forum held 1/2023 Next Forum booked for 11/2023.
	accommodation for homeless households	<ul> <li>Additional units of temporary accommodation units for the Council's use provided by RPs from within their existing stock</li> <li>Delivery of Vine</li> </ul>	Ongoing	Increased number of temporary accommodation units made available to the Council	Discussions underway with WKHA regarding additional the use of additional units. SLA being reviewed.
		Court Road and Orchards Close in partnership with WKHA as part of the Rough Sleeping Accommodation Programme (RSAP)	Year 1	<ul> <li>RSAP funding drawn down and homes delivered</li> <li>Accommodation occupied.</li> </ul>	Orchard Close and Vine Court Road agreements signed, and accommodation completed 9/2022. All units occupied.
		Seek opportunities with new partners to provide interim accommodation	Year 1	Lease completed for 6     units of move-on     accommodation at Stay     Green House in     Edenbridge.	Stay Green House lease completed, and units occupied.
			Ongoing	Number of units leased	20 units leased and occupied.
3.9	Deliver and implement a new five year Homelessness and Rough Sleeper Strategy in	Adoption of a     Homelessness and     Rough Sleeping     Strategy 2023/2028	• Year 1 and 2	Strategy adopted at Full Council	Homelessness and Rough Sleeper Strategy adopted by Full Council 2/2023.
	2022/23	Completion of     Homelessness Review     to support the     Homelessness and	Year 1	Homelessness Review completed	Review completed and considered by Cabinet 12/2022 and included

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Rough Sleeping Strategy			in report to Full Council 02/2023.
Launch of Multi- Agency Support Service for our most complex street homeless/vulnerable homeless	• Year 1	Number of rough sleepers in the District identified at the mandatory annual count and additional Council led counts	Annual Rough Sleepers Count completed in November 2022, when 1 rough sleeper was found. Commended by DLUHC for the completion of the annual rough
		Number of rough sleepers and single homeless in settled accommodation	sleepers count. 25 rough sleepers since identified through our services, of which 18 now in settled accommodation including Vine Court Road and Orchard Close. Vine Court Road and Orchard Close
			supported housing initiatives delivered in partnership with WKHA and DLUHC.

Theme 4: Healthy people, homes and places

	Priority	Action	When	How Measured	Achieved/Comments
4.1	Improve the conditions of homes in the private sector, including those let by private landlords, with particular emphasis on those areas highlighted through Building Research Establishment (BRE) evidence	Work with landlords and the Landlords Forum to encourage take up of energy efficiency improvement works and retrofitting	Ongoing	Measures undertaken by landlords and take up analysed	Results from thermal imaging camera lending scheme currently being reviewed and will form part of an action plan to promote energy efficiency within the private sector.
4.2	Increase awareness of council services and initiatives in relation to warm homes, energy efficiency and retrofit technologies	Through targeted activity, ensure maximum uptake of Home Upgrade Grant (HUG) funding  Through targeted activity, ensure maximum uptake of Home Upgrade Grant (HUG) funding	• Year 1 - 4/2023	At least 95% of HUG funding taken up	64% of HUG 1 funds taken up due to delays in receipt of funding and employment of officer 14 homes had retrofit completed HUG 2 grant awarded to complete retrofit of 60 homes in period 4/2023 to 3/2025 646 households to date have registered an interest in Solar Together and installation of measures is ongoing.
		Implement Action     2.10 - Use BCF to     fund a dedicated     hand-holding officer     to deal with various	• Year 1 - 4/2023 and ongoing	Officer in post and continuing, subject to funding	Changing Spaces Scheme approved by Cabinet 12/2022 Changing Spaces Officer (fixed term -

		challenges facing			DIYSO funded)
		vulnerable residents			recruited.
		and those facing fuel			Guidance on
		poverty, in the private			downsizing
		sector, eg tackle poor			opportunities will be
		housing conditions,			driven by the
		promote energy			Changing Spaces
		efficiency/energy			Officer.
		savings, and give			Senior PSH Officer
		guidance on			will lead on housing
		rightsizing			assistance, energy
		opportunities			efficiency (including
		оррогошинос			fuel poverty) and
					empty homes.
4.3	Improve areas of high	Ensure provision is	• Year 1 -	Relevant policies	Site Allocation
	social and economic	made for Gypsy and	12/2022	included in emerging	policies included in
	deprivation, including	Traveller		Local Plan Regulation	emerging Local Plan
	housing within the	accommodation to		18 consultation	Regulation 18
	Council's ownership,	meet the needs of the			consultation
	and beyond, through	community			document, scheduled
	an approach that	,			for 11/2023,
	improves the built				including Housing
	environment and				and Mixed Use, and
	supports better				Gypsy and Traveller
	education,				site allocations to
	employment, and				meet the identified
	housing outcomes for				need for the District
	existing and future				over the Plan period
	residents				up to 2040.
4.4	Encourage developers	Policy formulated	• Year 1 -	Relevant policies	Climate change
	to bring forward	which assists in the	12/2022	included in emerging	continues to be a key
	schemes that support	reduction of carbon		Local Plan Regulation	theme within the
	our commitment for	emissions and in		18 consultation	emerging Local Plan
	the council and its	achieving the Net Zero			and relevant planning
	assets to be Net Zero	2030 commitment			policies are included
	by 2030, and our				in the upcoming
	ambition for the				Local Plan Regulation
	district to be Net Zero				18 consultation
	by 2030. This includes				document, scheduled

	supporting carbon- neutral and carbon- positive technologies in new homes, without diminishing the level of affordable homes provided				for consultation 11/2023. Net zero ambitions to be fed into co- housing project RACE to action Preliminary meeting 7/2023.
4.5	Introduce a new environmental sustainability standard for all our new developments	All new Quercus     Housing, Quercus 7     and Council     development to     achieve high     sustainability     standards, wherever     possible/viable	Ongoing	Standard met and recorded in the Net Zero Action Plan report	QH is currently developing a pipeline of potential acquisitions from Council led development (subject to viability), which have high sustainability embedded.
4.6	Collaborate with RPs to bring about the retrofitting of existing stock with zero carbon technologies, particularly with the least sustainable stock	Implement Action 1.5     - Bi-annual RP     Forums held to share new ideas and best practice	• Year 1	RP Forums held and retrofitting promoted and completed measures recorded in the Net Zero Action Plan report	WKHA analysed data on stock and planning route to EPC Band C by 2030 and Net Zero by 2050, 1,804 out of 7,053 properties have an EPC below Band C and works have been identified improve the remaining. EPC works during last year include replacement windows, doors, boilers, over 250 homes fitted with air course hear pumps, remediation of defective cavity wall insulation, all voids have loft insulation

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					checked and topped up if required.
					Next year, plans to run
					a small PV installation
					programme for homes
					with electric heating
					or no other way of
					improving the EPC
					banding to above a Band C.
					Moat will be
					continuing to
					implement retrofit
					measures. Have
					targets in place that
					underpin the retrofit
					works, including EPC
					ratings and net zero
					ambition.
4.7	Reduce digital	Deliver a Digital	Year 1	Number of customer	This externally
	inequality and digital	inclusion project in		referrals to Compaid	funded project has
	poverty by working	partnership with		service	ended but has helped
	with Registered	Compaid and WKHA,			over 110 customers
	Providers to improve	providing devices, data,			to improve their
	opportunities for their	and training to			digital literacy. We
	residents to benefit	homeless households.			are looking for
	from super-fast				alternative funding
	broadband				options to continue
					the project.
					Unfortunately, due
		Support the	Year 1 and 2	Project initiation	to the cost
		Health and		completed in	implications resulting
		Communities Manager		partnership with KCC	for the feasibility
		and WKHA to work		<ul> <li>Project launched,</li> </ul>	work, KCC has
		with KCC to scope a		subject to funding	confirmed it is unable
		Community Wifi pilot			to fund a Wifi
		project.			project.
4.8	Support the Sevenoaks	Consider the needs of	Ongoing	Policy adopted	Allocations Policy
	District Armed Forces	armed forces in the			adopted 7/2022 and

Covenant, ens veterans are a access housing and advice	ole to refresh.	<ul> <li>Nominated officer and elected member Armed Forces Champions</li> </ul>	higher priority awarded to applicants from the armed forces Housing Advice Team Leader nominated as the Armed Forces
		· ·	Champion.